Modernization of Local Public Services in the Republic of Moldova

Meeting of the Steering Committee

Reporting period: April – September 2015

8 October 2015
Modernization of Local Public Services (MLPS) in the Republic of Moldova

- Based on bilateral government negotiations Moldova-Germany November 2009
- Duration 6 years: 1/2010 – 12/2015
- Main Institutional Counterparts: Ministry of Regional Development and Construction and the Regional Development Agencies
- Total budget of ‘Modernization of Local Public Services in the RM’: EUR 23.9 million:
  - German contribution: EUR12.6 million (incl. EUR 4.0 million for investments)
  - Government of Sweden - EUR 5.5 million
  - Government of Romania - EUR 0.7 million (incl. EUR 0.5 million for investments)
  - European Union - EUR 5.0 million
  - Swiss Confederation – EUR 0.1 million / EUR 3.2 million
- German Investment Support: EUR 6.8 million
The framework conditions for a citizen-oriented implementation of regional development policy in priority sectors of local public service provision are improved.

**Result A:** MRDC puts in place a coherent framework for the effective implementation of national regional development policy in priority sectors.

**Result B:** The RDCs are enabled to coordinate the implementation of regional development strategies.

**Result C:** RDAs are able to implement the regional development strategies.

**Result D:** Representatives of rayons, municipalities and local service benefit from demand-oriented training modules of governmental and non-governmental organizations for the modernization of local public services in the priority sectors.
Improvement of local public services delivery in the Republic of Moldova, by supporting regional and local actors in connecting local needs to regional and national priorities.
Modernization of Local Public Services in the Republic of Moldova

Intervention Area 1 – Local public services

Progress during 1 April – 30 September, 2015
Priorities for 1 October – 31 December, 2015
Main Assumption

• Planned activities lead to achieving the Result of

Intervention Area 1:

Local Public Authorities effectively cooperate and manage improvements of local public services (water supply and sanitation, solid waste management and energy efficiency in public buildings) in the selected communities in pilot rayons
Improvement of Water and Sanitation Services in Cahul rayon, including Lebedenco commune

Pilot Projects

Energy Efficient Street Lighting in Tatarauca Veche commune, Soroca rayon

Improvement of Solid Waste Management in Floresti rayon

Improvement of Solid Waste Management in Soldanesti and Rezina rayons

Increasing Energy Efficiency in Orhei Regional Hospital

Improvement of Energy Efficiency in Nisporeni Rayon Hospital

Modernization of Water Supply Public Services in Leova rayon

Improvement of Water and Sanitation Services in Riscani rayon

Harta sursă: MDRC
Efficient local public services
5 pillar-model

1. Integrated local planning and programming
2. Improvement of cooperation between LPAs
3. Investments to optimize infrastructure to provide local public services
4. Increased capacities of LPAs and service providers
5. Mobilization and awareness raising of the population

Comprehensive Approach

… for enhanced sustainability
Local planning and programming

- Support to Floresti Rayon Council in developing SWM chapter from SEDS; Final draft of the document is presented for public hearings.

- Support for 13 LPA 1 from Soldanesti and Rezina in updating SWM Chapter from local plans; 2 LPAs approved local plans; (13 approved out of 23)

- EE in public buildings Chapter from Orhei rayon SEDS is finalized.

Inter-municipal cooperation

• Support for the creation of regional WSS operator in Cahul:
  ❖ Cahul City Council decided the reorganization of ME Cahul in JSC Apa Canal Cahul as regional operator with several shareholders.
• Support for the creation of regional WSS operator in Riscani:
  ❖ 9 of 15 local councils from Prut Riscani cluster approved the decision on the signing of the Agreement for the creation of regional operator based on the principle of inter-municipal cooperation.
• 18 of the 23 founders of the JSC Sanitation Soldanesti veered the share capital of the company
Investments measures - achievements

- **Orhei Hospital**: external heating networks – the contract is negotiated; prenatal block insulation- the contract is signed and canceled; installing solar panels-contract signed.

- **Nisporeni Hospital**: Postponing procurement until the situation with ventilation system is clarified.

- **Waterpipe Leova-largara** – procurements will be launched after updating the technical documentation

- The **sanitation system in Rosu v.** – contract signed.

- **Rehabilitation of drinking water purification plant in Cahul** - Re-launching procurement for the 4th time.

- The **sanitation system in Duruitoarea Veche**- offers exceed the available budget;

- **Reconstruction and modernization of waste water treatment station in Costesti, Riscani** – technical documentation needs improvement.

- **Expansion of sanitation system in Costesti, Riscani**- construction works are ongoing.
# Valorification of financial investment support (45.2 %)

<table>
<thead>
<tr>
<th>Name of Project</th>
<th>Amount allocated Euro</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>SWM Soldanesti and Rezina; MDS Floresti; EE Tatarauca Veche; AAC Rosu, EE Orhei (phase 1)</td>
<td>5.200.000</td>
<td>100%</td>
</tr>
<tr>
<td>WSS Riscani Rayon</td>
<td>955.709</td>
<td>25.3 %</td>
</tr>
<tr>
<td>EE Orhei Rayon Hospital (phase 2)</td>
<td>571.491</td>
<td>2.8 %</td>
</tr>
<tr>
<td>EE Nisporeni Rayon Hospital</td>
<td>980.000</td>
<td>0%</td>
</tr>
<tr>
<td>WSS Leova Rayon</td>
<td>2.580.000</td>
<td>0%</td>
</tr>
<tr>
<td>WSS Cahul Rayon</td>
<td>1.215.000</td>
<td>0%</td>
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</tbody>
</table>

08/10/2015
Capacity Development of LPAs and Services Operators

- 4 on the job trainings and 1 training for the personnel of SWM service operators (Soldanesti and Floresti) in various areas of management and administration were delivered.

- Operational Manual and the business plan of SWM service operator JSC ‘Sanitation Soldanesti’ and JSC ‘Floresti Sanitation Services’ are developed.

- 2 trainings for WSS operators were conducted in partnership with AMAC. 5 employees of Apa Canal Cahul and Costesti attended.

- The Guide ‘Heating, ventilation and air conditioning systems of buildings’ is finished, coordinated with partners.

- The Plan on synchronization of investments in Nisporeni hospital is developed and presented to Nisporeni Rayon Council.
Community mobilization

- 4600 citizens were involved in the WSS awareness campaign conducted in Riscani rayon, cluster Prut;

- 6 working sessions of the Local Steering Committees on pilot projects were organized.

- Local Citizen Committee of Costesti commune, Riscani rayon held its first working session in relation to the launch of the sanitation system construction works.

- Local Citizen Committee of Rosu village, Cahul rayon held its first working session in relation to the launch of the sanitation system construction works.
Cross-cutting areas (1)

- The draft IMC Guidelines for WSS and SWM sectors was developed;
- Draft Guidelines on Conflict of Interest in public procurements is presented for comments to partners;
- The draft brochure on the experience and lessons learned in the implementation of pilot projects SWM Soldanesti and Floresti is developed;
- 72 representatives (31 men, 41 women) from 40 WSS operators participated in the training Customer Relationship Management;
- The Practical Guide on PPMs is prepared and submitted for approval to MRDC;
- 6 RDA accountants were trained and certified in the field – ‘Application of the new National Accounting Standards: Normative framework and practical aspects’.
Cross-cutting aspects (2)

- Accounting Policy Model for RDAs was revised and adjusted. The document has been sent to MRDC and RDAs for analysis, coordination and subsequent approval.

- In partnership with CALM, a round table for 30 LPAs/ex-members RDCs was organized to identify lessons learned and recommendations for future members of RDCs.

- The Practical Guide on the implementation of energy management system in public institutions was developed and distributed (900 copies).

- Support for AMAC capacity development through the provision of IT equipment;

- In partnership with AMAC, for 53 participants, was organized a working visit to Expo Apa Bucharest.
Main challenges

• Decision-making process on the establishment of regional operator is delayed by LPAs due to lack of experience and a concept on regionalization of such services;

• The presentation of qualitative information for the development of EE programmes in Orhei, Nisporeni and Soroca rayons is delayed, due to the lack of resources and capacities in LPAs;

• Public procurement: the poor quality of the technical documentation and specifications; small number of bids submitted and non-compliance with the requirements of the tender book;

• Non-compliance of national WSS design standards with international requirements caused cancellation of previously developed documentation for Leova.
## Progress achieved within IA 1 pilot projects for the period 1 July– 30 September, 2015

<table>
<thead>
<tr>
<th>Intervention Area 1 Pilot Projects</th>
<th>LPP</th>
<th>IMC</th>
<th>INV</th>
<th>CC</th>
<th>CM</th>
<th>Estimated average progress</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>WSS Cahul</strong></td>
<td>4</td>
<td>2</td>
<td>3</td>
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<tr>
<td>Implementation level evaluation in % (2010-2015)</td>
<td>90%</td>
<td>55%</td>
<td>58%</td>
<td>50%</td>
<td>80%</td>
<td>67%</td>
</tr>
<tr>
<td><strong>WSS Riscani</strong></td>
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<tr>
<td>Implementation level evaluation in % (2010-2015)</td>
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<td>27%</td>
<td>60%</td>
<td>75%</td>
<td>85%</td>
<td>69%</td>
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<tr>
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<td>92%</td>
<td>77%</td>
<td>70%</td>
<td>75%</td>
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<td><strong>SWM Florești</strong></td>
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<td>98%</td>
<td>45%</td>
<td>75%</td>
<td>55%</td>
<td>66%</td>
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<tr>
<td><strong>EE Tătărăuca Veche</strong></td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
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<td>56%</td>
<td>95%</td>
<td>60%</td>
<td>68%</td>
</tr>
<tr>
<td><strong>EE Nisporenii</strong></td>
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<td>3</td>
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<td>Implementation level evaluation in % (2014-2015)</td>
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<td>N/A</td>
<td>25%</td>
<td>50%</td>
<td>10%</td>
<td>34%</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td>3</td>
<td>2</td>
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<tr>
<td>Implementation level evaluation in % (2010-2015)</td>
<td>77%</td>
<td>74%</td>
<td>54%</td>
<td>66%</td>
<td>58%</td>
<td>64%</td>
</tr>
</tbody>
</table>
Main activities planned for 1 October – 30 December, 2015

Support RDA and LPA:

- Completion of EE programmes in Orhei, Nisporeni and Soroca;
- Launch of Public Procurement for the development of Technical Documentation for Leova - Iargara water pipe;
- Completion of public procurement; contracting the companies and monitoring the implementation of construction works in pilot projects;
- Establishment/reorganization of Cahul regional operator;
- Organisation of 3 regional conferences in SWM;
- Launch of the implementation of WSS project in Lebedenco commune

Support AMAC:

- Organization of 5 trainings in partnership with AMAC for 40 WSS operators - in total 350 participants;
- Organization of Water week in partnership with AMAC.
Questions and Answers session
Modernization of Local Public Services in the Republic of Moldova

Intervention area 2 – Regional planning and programming

Progress during 1 April – 30 September, 2015
Priorities for 1 October – 31 December, 2015

08/10/2015
Main assumption

Main activities will ensure the achievement of Result

Intervention Area 2:
Regional and local public authorities effectively plan strategic investments in selected priority sectors:

- Energy efficiency (EE) in public buildings
- Solid waste management (SWM)
- Water supply and sanitation (WSS)
- Regional and Local Roads (RLR)
Activity areas

**Activity 1:** Regional sector planning

**Activity 2:** RSP implementation/projects’ development

**Activity 3:** Capacity development and cross-cutting areas

Implemented by GIZ Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

08/10/2015
Regional planning and programming

- Regional Sector Planning represents a broad participatory process carried out under aegis of the Ministry of Regional Development and Construction, Regional Development Agencies, with direct involvement of line ministries and local public authorities, resulting in the approval of 11 regional sector programmes by Regional Development Councils.

- The main processes and tools:
  - Coordination of activities between institutions at local, regional and central level;
  - Formation of regional sector working groups;
  - Identification of project ideas, their prioritization based on the agreed methodology and criteria with partners and developing project pipeline in regional development.
Project development

0. Project conceptualization
1. Project Design
2. Project development
3. Project completion

PPC  VPC  towards RTG

Needs financing/investments

Note: PPC = Possible project concept; VPC = Viable project concept; RTG = Ready to go project
## Project pipeline - current situation

<table>
<thead>
<tr>
<th>Sector</th>
<th>Approval PRS</th>
<th>Project Concepts</th>
<th>Interministerial Commissions</th>
<th>Prioritised concepts for development at advanced stages</th>
<th>Estimated value and development stage of the projects until the end of 2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Energy Efficiency in Public Buildings</td>
<td>February 2014</td>
<td>124/33</td>
<td>November 2014</td>
<td>13</td>
<td>~ 19 MEUR Development of documentation equal to feasibility studies</td>
</tr>
<tr>
<td>Solid Waste Management</td>
<td>February 2014</td>
<td>6/6</td>
<td>April 2015</td>
<td>3</td>
<td>~ 15 MEUR – 1 project with feasibility (South RD) and analyses of impact on environment 2 projects in the amount of ~ 12 MEUR each, development will be possible once the locations for the regional landfills are approved</td>
</tr>
<tr>
<td>Regional and local roads</td>
<td>March/April 2015</td>
<td>28/15</td>
<td>Did not take place</td>
<td>15</td>
<td>~ 138 MEUR The projects are to be submitted to the Ministry of Transport and Road Infrastructure / Road State Administration, as a component part of World Bank Programme on rehabilitation of local roads</td>
</tr>
<tr>
<td>Water supply and sanitation</td>
<td>June 2014</td>
<td>45/29</td>
<td>February 2015</td>
<td>12</td>
<td>~ 35 MEUR Development of feasibility studies</td>
</tr>
</tbody>
</table>
Development of database
Promoting project pipeline

- Establishing responsibility for the management and maintenance of the database of project pipeline and other communication materials (brochures, summaries and sector priorities, project summaries, etc.);
- Strengthening the ownership of beneficiaries on the project pipeline;
- Promoting one (coordinated) message on investment priorities and project pipeline at all levels;
- Inter- and intra-ministerial communication on project pipeline;
- Permanent dialogue with development partners.
Capacity development

- Participatory process: organizing workshops with regional sector groups and meetings of project working groups for each sector;
- Knowledge product: Summary of regional planning and projects development pathway;
- Project development: technical assistance at all stages of development, including development of project pipeline;
- Social and gender aspects: methodological approach.
Main challenges

- Lack of mechanisms to harmonize investment funds, including the commitment expressed by donors regarding funding of regional projects;
- Insufficient capacity of local public authorities in developing and implementing major regional projects;
- Deficiencies of sector institutional support required for implementation of projects and low capacity to absorb funds;
- Insufficient inter-ministerial cooperation and underdeveloped inter-municipal cooperation;
- The regulatory framework is inconsistent with implementation practices of high technology.
## Overview on the progress achieved within IA2 for the period 1 April-30 September, 2015

<table>
<thead>
<tr>
<th>Intervention Area 2</th>
<th>Regional sector programmes</th>
<th>Project development</th>
<th>Capacity building</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Energy efficiency in public buildings</strong></td>
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<tr>
<td>Progress level</td>
<td>N/A</td>
<td>2</td>
<td>3</td>
<td>3</td>
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<tr>
<td>1 aprilie - 30 septembrie</td>
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<tr>
<td>Implementation level evaluation in %</td>
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<td>100%</td>
<td>80%</td>
<td>88%</td>
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<tr>
<td>(2010-2015)</td>
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<tr>
<td><strong>Solid Waste Management</strong></td>
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<td>Progress level</td>
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<td>2</td>
<td>3</td>
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<tr>
<td>1 aprilie - 30 septembrie</td>
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<tr>
<td>Implementation level evaluation in %</td>
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<td>100%</td>
<td>60%</td>
<td>81%</td>
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<tr>
<td>(2010-2015)</td>
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<tr>
<td><strong>Regional and Local Roads</strong></td>
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<td>Progress level</td>
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<td>72%</td>
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<td>(2010-2015)</td>
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<td><strong>Water Supply and Sanitation</strong></td>
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<td>Implementation level evaluation in %</td>
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<td>82%</td>
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<td>1 aprilie - 30 septembrie</td>
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<td>N/A</td>
<td>90%</td>
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<td>(2010-2015)</td>
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<td>1 aprilie - 30 septembrie</td>
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<tr>
<td>Implementation level evaluation in %</td>
<td></td>
<td>98%</td>
<td>67%</td>
<td>83%</td>
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<tr>
<td>(2010-2015)</td>
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</table>
Main activities planned for 1 October – 30 December, 2015

- Completion, handover and taking over by partners/beneficiaries (local public administrations, Regional Development Agencies, line ministries) of products developed with project’s support;
- Further development of the project pipeline and ensuring a sustainable mechanism to promote projects developed on the basis of regional sector programmes;
- Ensuring continuity in involvement of all stakeholders, including dialogue with development partners;
- Presentation of project pipeline at the meetings Regional Development Councils of North, Center and South regions.
Questions and answers session
Modernization of local public services in the Republic of Moldova

Cross-cutting aspects

Progress during 1 July – 30 September, 2015
Priorities for 1 October – 31 December, 2015
Complementary private sector support

In close cooperation with the Chamber of Commerce and Industry:

• Annual action plan for each development region was approved.
• Database for sector enterprises has been updated by the Chamber of Commerce and Industry.
• 82 economic agents (of which, 33 women and 49 men) from the 3 development regions participated in training sessions focused on the legal aspects regarding participation in procurements in associations and consortia and identification of partners.
• 1 roundtable with participation of 26 representatives (including 10 women and 16 men) was organised. This focused on ethics issues of public procurement and amendments in the legal framework.
Cross-border cooperation

- The model course for the Academy of Public Administration ‘Financing regional development measures - using the call for project proposals of the Territorial Cooperation Programme Republic of Moldova - Ukraine, funded under the Eastern Partnership’ was organised.

- The document on ‘Cross-border cooperation - instrument of regional development’ was developed.

Academy of Public Administration (APA)

- The following courses were organized for LPA I and II:
  - Regional development (1 course).
  - Leadership development in public administration (1 course).

- The development of the course ‘Local and regional marketing for sustainable regional development’ was initiated.

- A workshop was held with trainers on change management and evaluation of training provided for 3 years in collaboration with APA.

08/10/2015
Capacity development in communication

• The second quarterly bulletin on regional development was developed, printed (550 copies) and distributed.

• 3 TV discussions on regional development in the Republic of Moldova were distributed on local channels.
Monitoring and evaluation based on results (MBR)

• Support in development of the draft of Evaluation of NSRD 2010-2012, 2013-2015 is provided.

• Support in development of NSRD 2016-2020 is provided.

• Support was provided in the carrying out of the impact assessment of 5 projects financed from NFRD:

1. Release of River Bic spring waters in Temeleuti (Călărași Rayon);
2. Improvement of touristic attractiveness of Centre region by strengthening the existing patrimony in Donici locality (Orhei Rayon);
3. Connecting the industrial park in Edinet to the access and public utilities infrastructure;
4. Rehabilitation of leisure zone in Lacul Sărat, Cahul city;
5. Construction of main pipeline Leova-Filipeni-Romanovca;
Overview of the progress achieved within IA 2, cross-cutting aspects, period July–September, 2015

<table>
<thead>
<tr>
<th>Intervention Area 2</th>
<th>AAP</th>
<th>CTF</th>
<th>Comunicare</th>
<th>M&amp;E</th>
<th>RD Cross-cutting areas</th>
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</thead>
<tbody>
<tr>
<td>Progress level</td>
<td>3</td>
<td>4</td>
<td>4</td>
<td>4</td>
<td>3</td>
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<td>1 iulie – 30 septembrie</td>
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<tr>
<td>Implementation level</td>
<td>95%</td>
<td>98%</td>
<td>98%</td>
<td>90%</td>
<td>80%</td>
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<tr>
<td>evaluation in % (2010-2015)</td>
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</table>
Main cross-cutting activities planned for 1 October – 31 December, 2015

Support in:

• Organising the ‘Regional development’ course for the local public administration representatives.
• Informing the beneficiaries on the funding opportunities within the cross-border cooperation programmes for 2014-2020.
• Development of the third issue of the quarter bulletin on regional development.
• Completion of the final draft of the evaluation of NSRD for 2010-2012, 2013-2015.
• Completion and presentation to MRDC of the draft NSRD 2016-2020
• Completion of 3 draft evaluations of RDS 2010-2016 (North, Center and South).
• Development of 3 draft RDS 2016-2020 (North, Center and South).
Questions and answers session
Main documents of SC


As a federal enterprise, GIZ supports the German Government in achieving its objectives in the field of international cooperation for sustainable development.

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Thank you for your attention!