

Joint MLPS Monitoring Committee Meeting and EU-funded Action Steering Committee

Modernisation of Local Public Services | 23 February 2024



Agenda of the meeting

Time	Session
10:20	Results of the MLPS project implementation and the EU-funded Action for infrastructure measures on WSS and EE in public buildings
10:50	Outcome indicators of the implementation of EU-funded infrastructure measures in the field of water supply and sanitation and energy efficiency in public building Results of beneficiary satisfaction surveys and energy audits
11:05	Overview of Ministry of Infrastructure and Regional Development and GIZ cooperation – results and impact
11:20	Results and impact of measures implemented in the Development Regions, including the EU-funded Action for infrastructure measures on WSS and EE in public building
12:00	<i>Break</i>
12:30	Sustainability of results achieved in cooperation with other project partners
12:50	Engagement and cooperation with civil society – results and lessons learnt
13:10	Open floor for lessons learnt, recommendations, Q&A Discussion
13:45	Closing statements



Results of the MLPS project implementation and the EU-funded Action for infrastructure measures on WSS and EE

Project objective

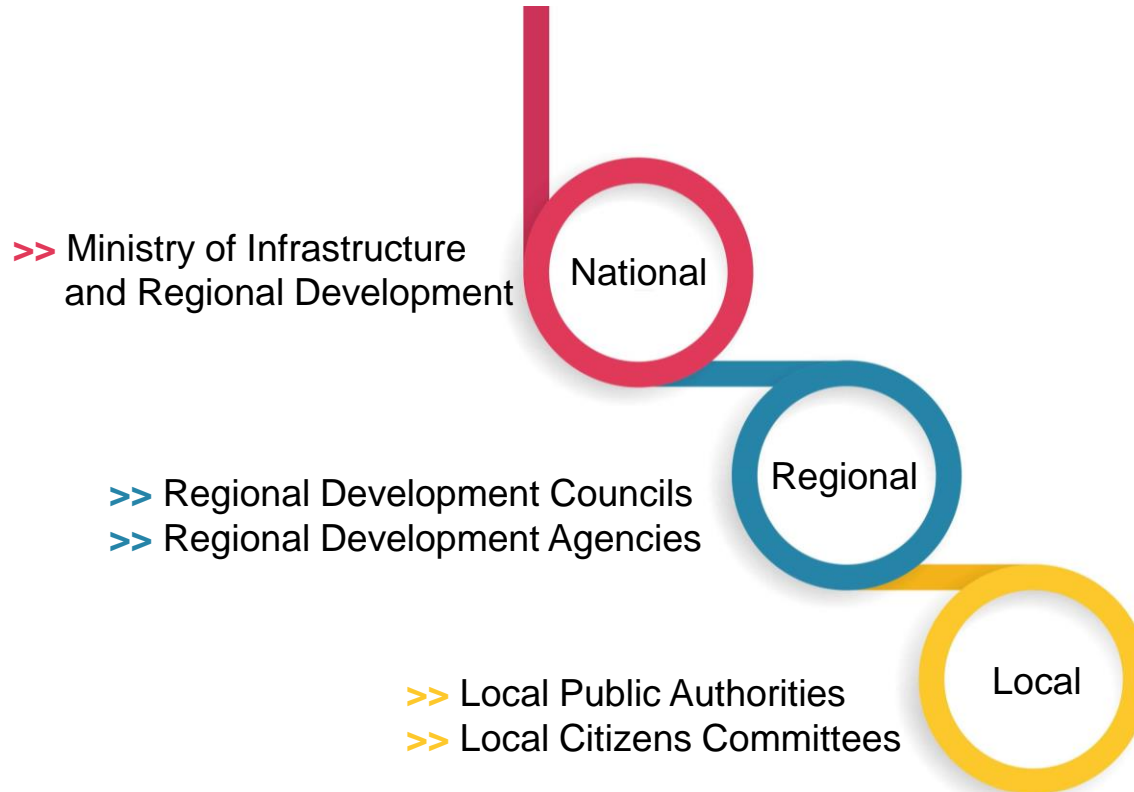
The overall objective of the project is to improve the framework conditions for a citizen-oriented implementation of regional development policy in priority sectors of local public service provision.



Specific objectives

- A. MARDE/MIRD puts in place a coherent framework for the effective implementation of national regional development policy in priority sectors;
- B. The capacities of RDCs and partner LPAs to plan, coordinate and implement are improved;
- C. RDAs are capacitated to implement the public service projects developed within the regional sector programs;
- D. Representatives of rayon's, municipalities and local service providers benefit from demand-oriented trainings provided by governmental and non-governmental organisations for the modernization of local public services in the priority sectors;
- E. Civil society participates in public projects.

Project context



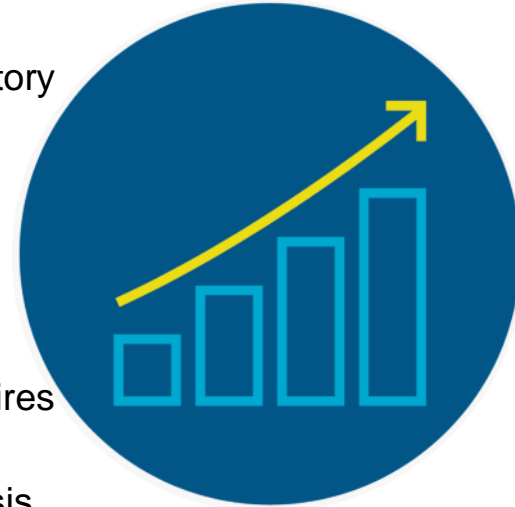
Cross cutting at all levels:

- Trainings to modernise local public services in the priority sectors, delivered by:
 - Academy of Public Administration;
 - Technical University of Moldova;
 - Association “Moldova Apa Canal”;
 - Chamber of Commerce and Industry.
- Civil society organisations (CSOs) actively engage citizens

Key achievements by outputs

Output A

- 2 National Strategies for Regional Development developed in a participatory way (2016 – 2020, 2022 – 2028);
- Development of a new paradigm on RD and amendments to the Law on regional development approved by Government;
- National Programme on growth poles approved by Government;
- Operational Manual of the NFRD revised and approved by NCCRD;
- 3 regulations for specific waste management (end-of-life vehicles, used tires and used oils) and related guidelines approved by the Government;
- RD stakeholders' capacities to plan and coordinate actions in case of crisis and emergency situations enhanced.



Key achievements by outputs

Output B

- 8 Regional sector commissions in 4 DR (North, Centre, South, ATU Gagauzia), created and enabled to act on the sector-specific implementation of Regional Development Strategies;
- 3 sector programmes (for WSS, EE and RLR) and related project pipeline developed for the ATU Gagauzia Development Region;
- 25 Local Development Plans of 25 partner Local Public Authorities were elaborated in a participatory way.



Key achievements by outputs

Output C

- 7 pilot projects in the field of WSS, EE and SWM from German, Swiss and Romanian funds completed:
 - WSS: in Cahul (including Lebedenco and Rosu villages), Riscani and Leova;
 - EE: Orhei and Calarasi; and SWM: Floresti and Soldanesti
- 18 EU funded projects implemented in partnership with RDAs North, Center and South:
 - 10 WSS projects and
 - 8 EE projects



Key achievements by outputs

Output D

- 23 training modules in the field of modernisation of local public services were developed and delivered by the Academy of Public Administration, Association 'Moldova Apa-Canal' (Water Utilities Association), Chamber of Commerce and Industry, and Technical University of Moldova;
- 3289 representatives of central and local public administration, service providers, with increased capacities;
- 9 water operators with enhanced capacities and improved technical endowment;
- Energy managers in target localities with strengthened capacities to plan, implement and monitor energy management systems;
- IPA and TUM introduced a quality management system for the provision of the trainings.



Key achievements by outputs

Output E

- 13956 citizens engaged in small scale projects and processes to improve local public services in WSS, SWM, EE, and activities to promote environment and climate protection;
- 110 grants awarded in 2020 and 2021 to local CSOs within the Local Grants Programme;
- 18 Local Citizens' Committees have established and monitored the procurement, construction and implementation of 18 infrastructure projects for improving local public services.





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Key activities implemented in 2023-24 under the EU-funded Action on infrastructure measures

- Finalization of works and organization of technical handover for the EE projects in Basarabeasca, Balti, Leova and Soldanesti;
- Organization of inauguration events and final meetings of the Local Steering Committees confirming the achievement of the results for the abovementioned projects;
- Completion by RDAs and LPAs of the handover procedures for all WSS and EE projects and their acceptance in the property and administration of the beneficiary LPAs;
- Adoption by all infrastructural projects of the sustainability plans, which will be further monitored by RDAs;
- Carrying out energetic audits of the EE projects, as well as of endline satisfactory surveys, conducted for both EE and WSS projects, to prove the achievement of the targeted indicators.



Key challenges

Overall challenges

- The changes in the Government, particularly during the years of 2018 - 2020, implied merging of the regional development structure with other units, frequent changes on the ministries;
- The COVID-19 pandemic posed a major challenge to the implementation of the project and impacted the timeline of activities;
- The regional situation caused by the war in Ukraine and the energy crisis.

Challenges in implementation of the infrastructure projects

- Low capacities of local companies to design and implement construction works;
- Limited financial and human resources at LPAs for an effective engagement and contribution to the infrastructure measures;
- Issues related to the supervision of construction works quality;
- The increasing prices for construction materials and equipment, and the needs for acceptance of mandatory additional work volumes.

Sustainability of project results

Multi-level and multi-stakeholder approach

- Partner systems – RDAs – used to implement measures and interventions
- Multi-stakeholder memoranda of understanding signed, with commitments for financial contributions, to increase the ownership and ensure the economic sustainability
- Promotion of citizen-orientation and the application of a participatory approach to ensure the social sustainability of measures
- Equally involved women and men to promote the principles of gender equality and participation of different social groups
- Sustainability concepts approved by local councils, for institutional stability, continuous operation and maintenance of project facilities
- Cost-recovery tariffs for improved WSS services, for economic sustainability of infrastructure
- Environmental impact analysis, identification of alternatives and mitigation measures, as well as awareness campaigns on the environmental aspects of the public services, for environmental sustainability
- Institutionalisation of trainings, for continuous capacity building and strengthening

Lessons learnt and recommendations

Lessons learnt

- Sustained provision of policy advice to the MIRD improved the policy and normative frameworks in the field of RD and contributed to the strengthening of the institutional capacities, both at the central and regional level
- Combining technical assistance and infrastructure investment has proved an effective approach
- Use of partner institutions and systems (versus project units) has proved successful in providing the long-term sustainability

Recommendations

- To ensure the continuity and synergy of efforts in the field of regional policy a constructive dialogue and cooperation between the executive and the legislature is essential
- For proper functioning and sustainability of the WSS and EE services, a continuous capacity development of LPAs, WSS and EE operators and LPA are required
- Continuous improvement of regional statistics is needed to enable the decision makers in using it for framing the policy options

Communication and visibility

Over the years:

- Project communication and visibility identity
- News and articles on the project webpage www.serviciilocale.md, GIZ Moldova newsletter and EU – Moldova Cooperation e-Newsletters
- Posts on the project interventions and results on GIZ Moldova and its partners' social media accounts – Facebook, LinkedIn, Youtube
- TV shows, videos, photo galleries, infographics
- Info-boards, plaques, banners and photo-walls
- Kick-offs for construction works and inauguration events on the new infrastructure
- Participation in the Europe Days, EU Green Week, EU Sustainable Energy Week (EUSEW), World Clean-up Day and other





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Results of the EU-funded project interventions. Satisfaction surveys and energy audits findings





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10 WSS projects - indicators achievement

Indicator	Target	Results	Degree of achievement
People with access to improved water services	111 800	100 364	90%
People with access to improved sanitation services	8 900	8 942	101%
Improved water supply network, in km	204,5	198,55	97%
Improved wastewater network, in km	26,1	29,51	113%



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8 EE projects - indicators achievement

Indicator	Baseline	Target	Endline	Progress
Energy consumption in public buildings, normative consumption, MWh/y	9185	3760	3872	57% cut in consumption
Tones of CO2 emissions per year	2264	929	948	58% cut in emissions
People with access to energy-efficient public buildings	-	5100	5239	103% target achievement
Renovated area through energy efficiency measures, m2	-	44 012	45244	102% target achievement



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Satisfaction survey results





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Methodology

Both baseline (2016) and endline survey (2023) were elaborated using the same methodology.

WSS projects – selection of respondents (1807 people) was carried out by the method of probabilistic sampling.

The samples were distributed equally for each project area.

The data was collected between March and April 2023

EE projects – selection of respondents (1208 persons) was carried out by the method of probabilistic sampling.

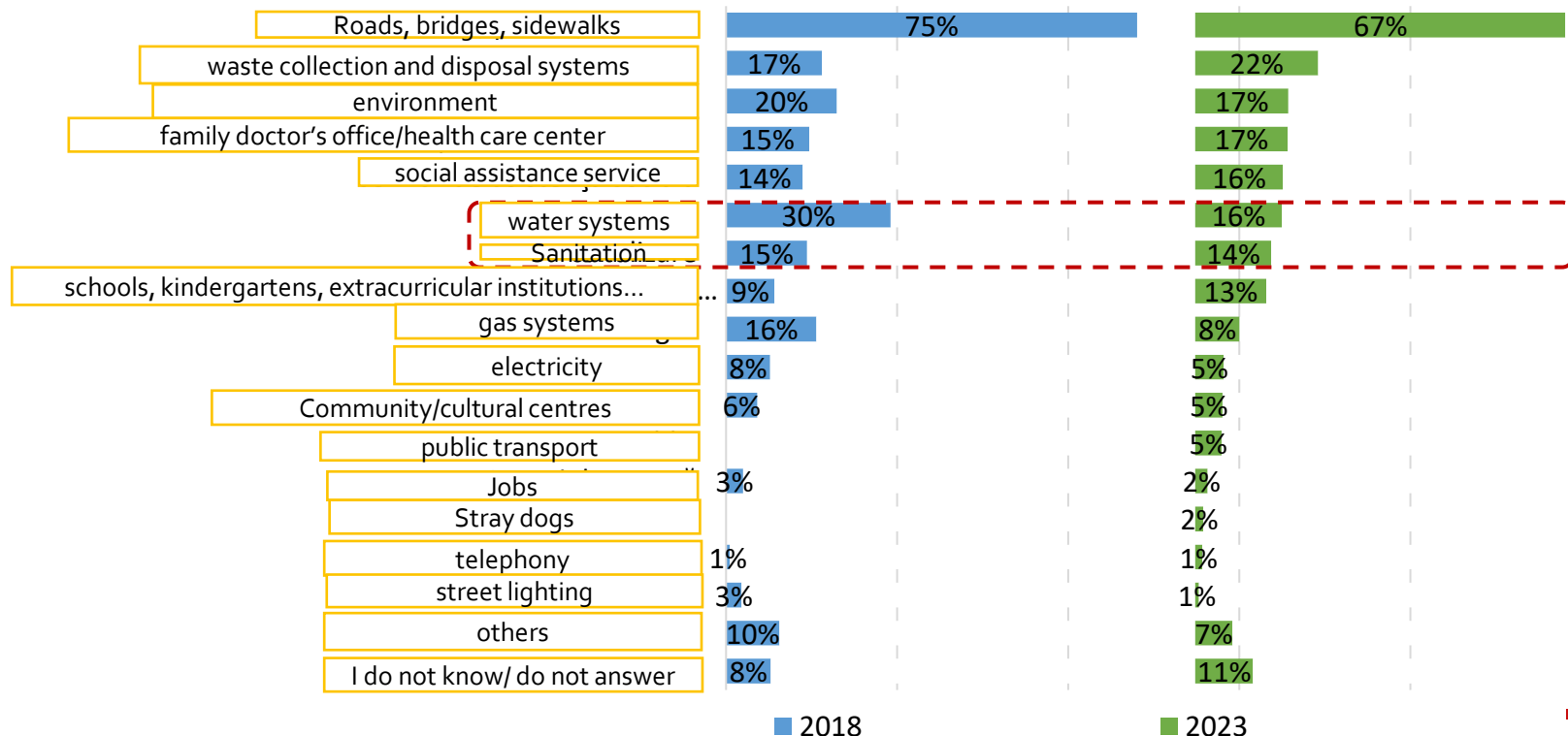
The samples were designed in proportion to the number of subjects (pupils, teaching staff and auxiliary staff) for each institution.

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Priority issues to be settled within the community

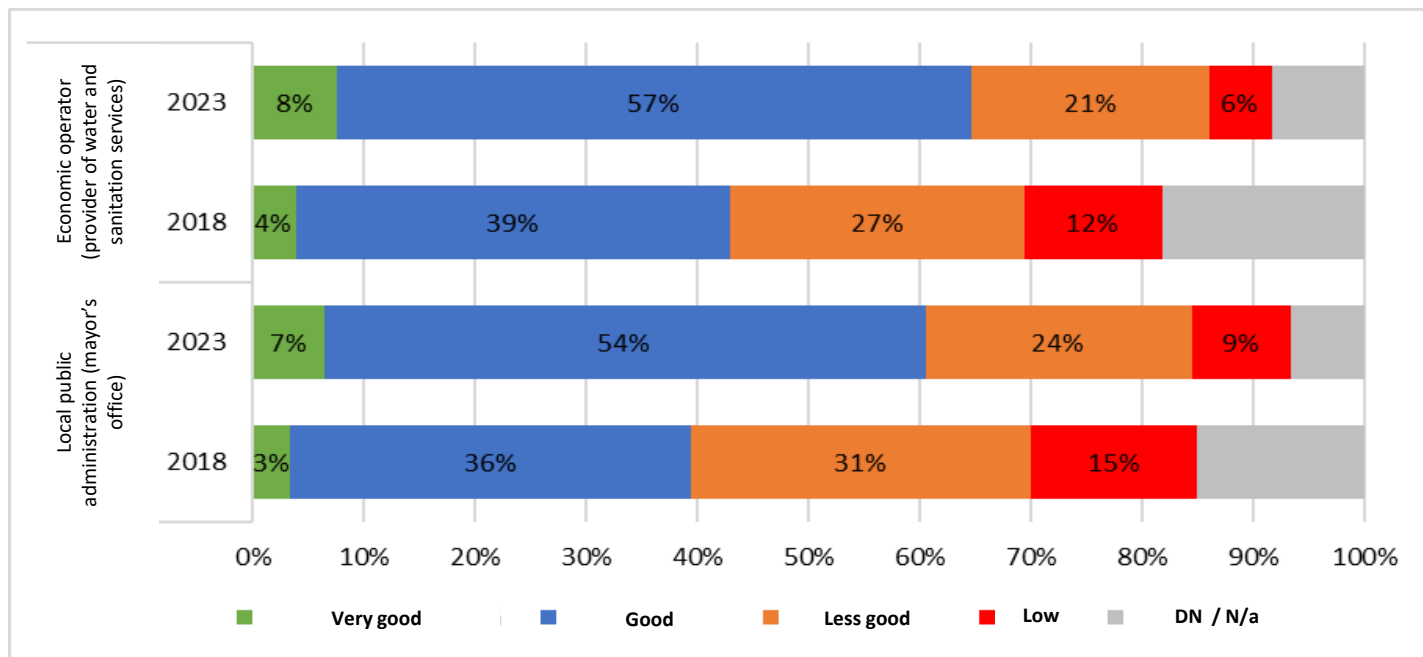




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Performance of providers and LPA in settling issues related to water and sanitation

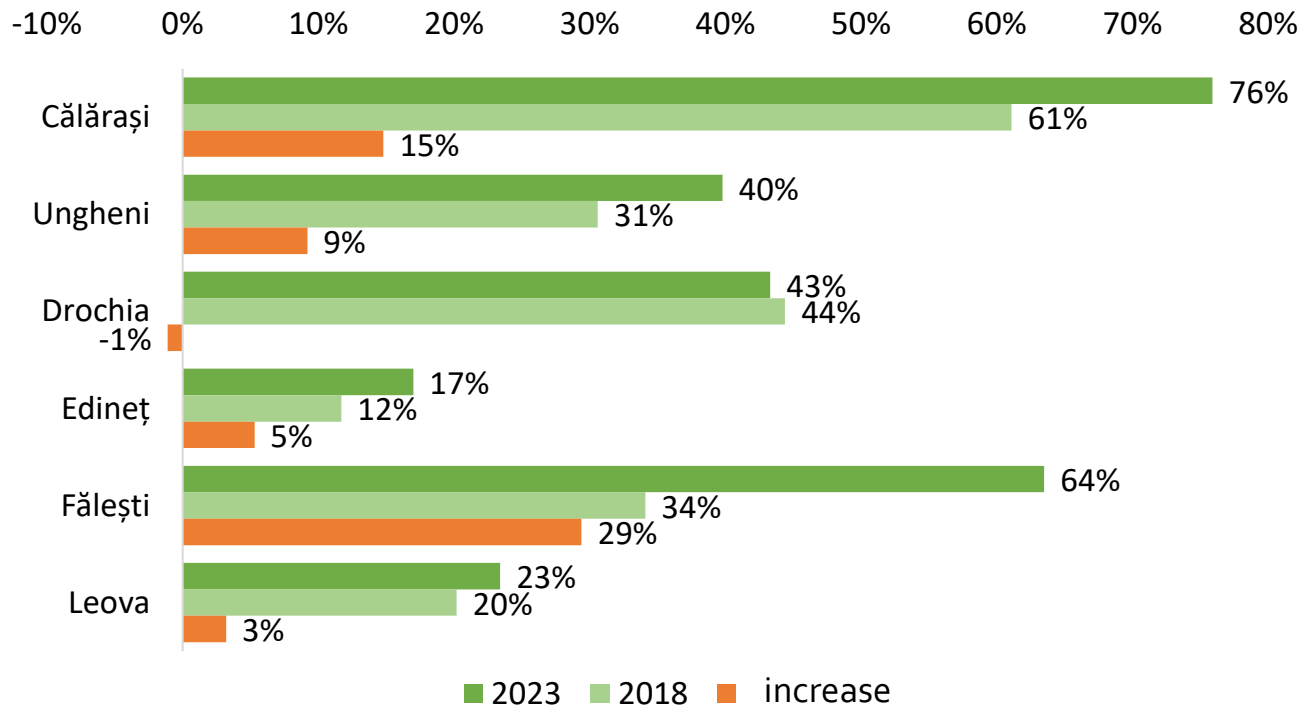




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Connection rate to sanitation network

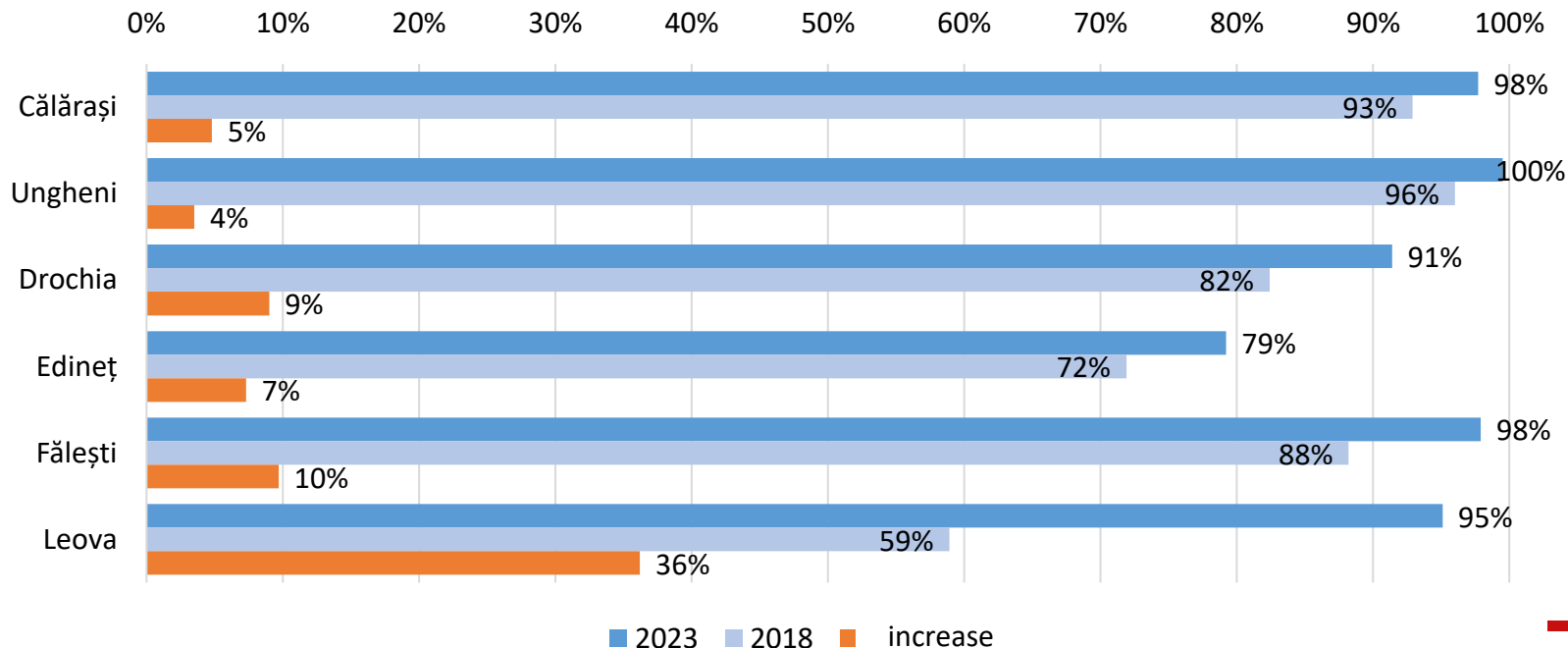




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Connection rate to water supply network

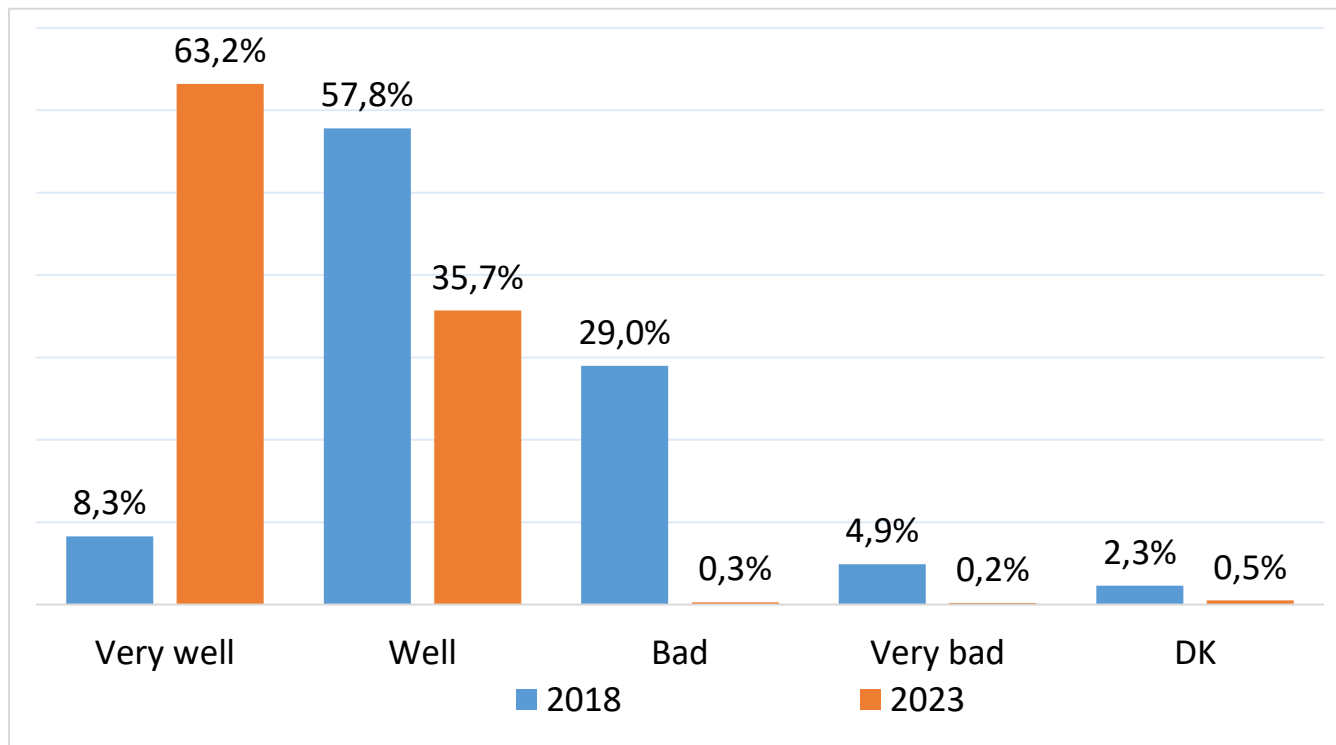




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Assessment of the institution's building condition

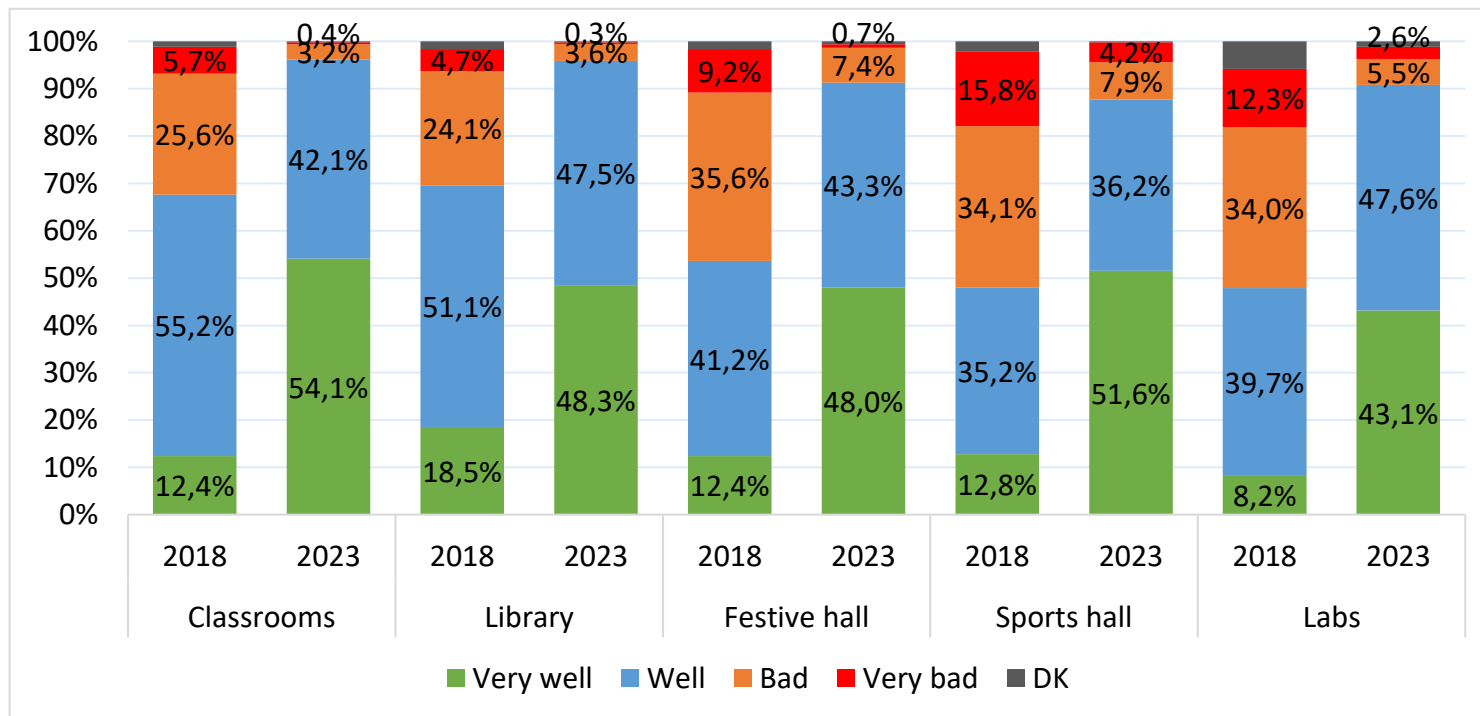




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Assessment of thermal comfort in the institution's buildings

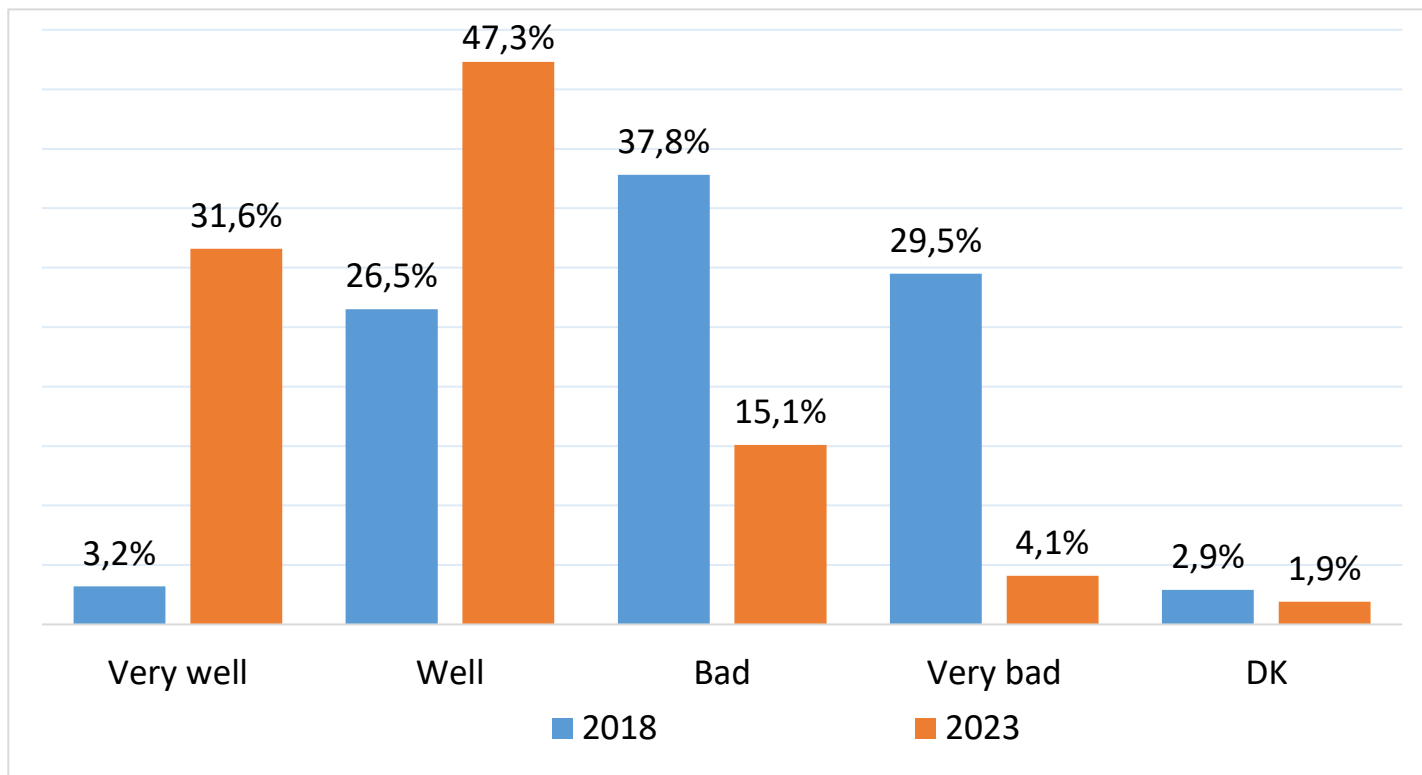




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Assessment of the sanitary facility conditions

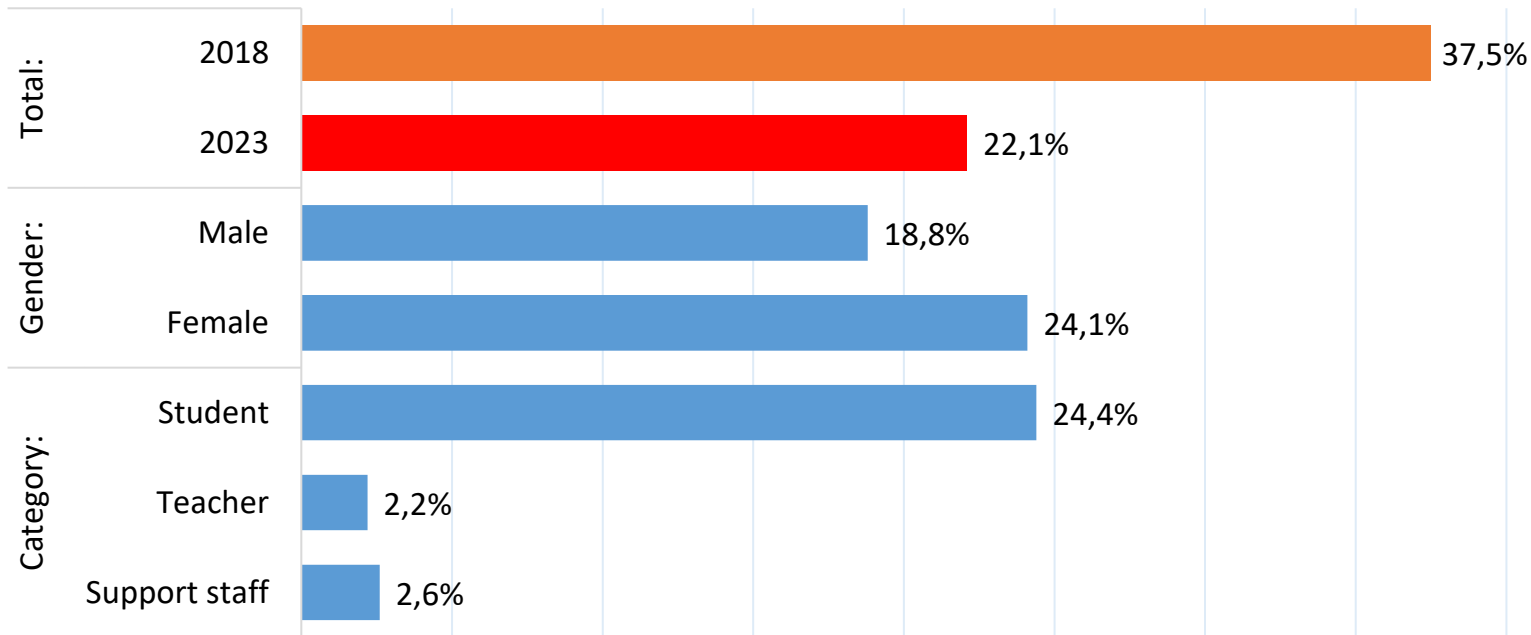




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Absence from classes/work due to a cold





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Energy audit results





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Energy efficiency in 8 schools – energy consumption

School	Baseline (MWh/a)	Target (MWh/a)	Endline (MWh/a)	Savings (%)
M. Basarab, Basarabasca	612	303	304	50
C. Spataru, Leova	1750	651	649	63
I. Vatamanu, Straseni	812	452	452	44
M. Eminescu, Ungheni	2210	684	748	66
A. Mateevici, Soldanesti	1656	682	682	59
Holercani	457	398	421	8
D. Cantemir, Bălți	876	329	329	62
I. Boghiu, Flămînzei	813	261	263	68
Total:	9186	3760	3848	57



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Energy efficiency in 8 schools – CO2 emissions



School	Baseline (MWh/a)	Target (MWh/a)	Endline (MWh/a)	Cut (%)
M. Basarab, Basarabasca	137	68	68	50
C. Spataru, Leova	617	230	230	63
I. Vatamanu, Straseni	177	99	99	44
M. Eminescu, Ungheni	485	153	167	66
A. Mateevici, Soldanesti	359	151	151	58
Holercani	108	89	94	12
D. Cantemir, Bălți	204	79	79	61
I. Boghiu, Flămînzani	178	60	60	66
Total:	2264	929	948	58



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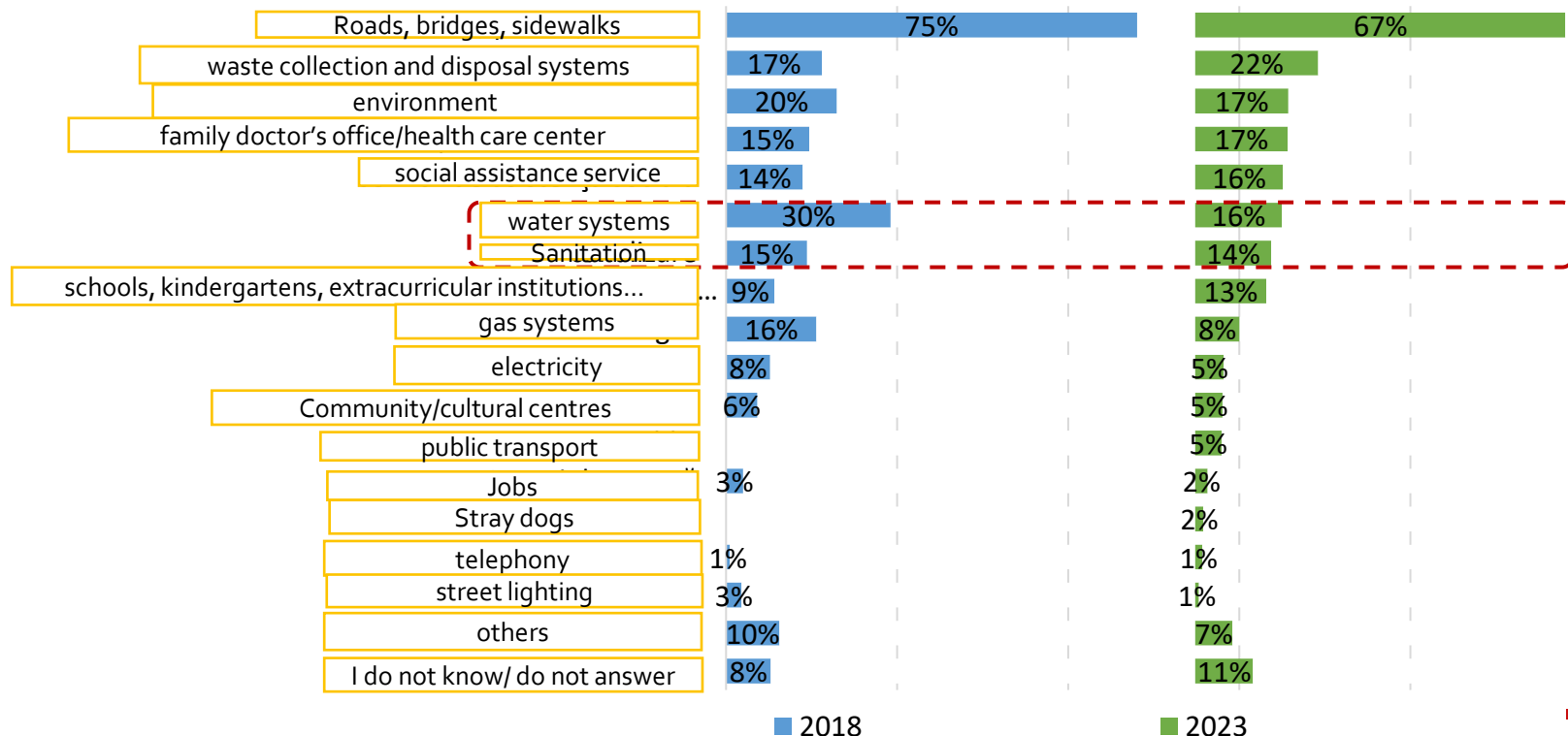
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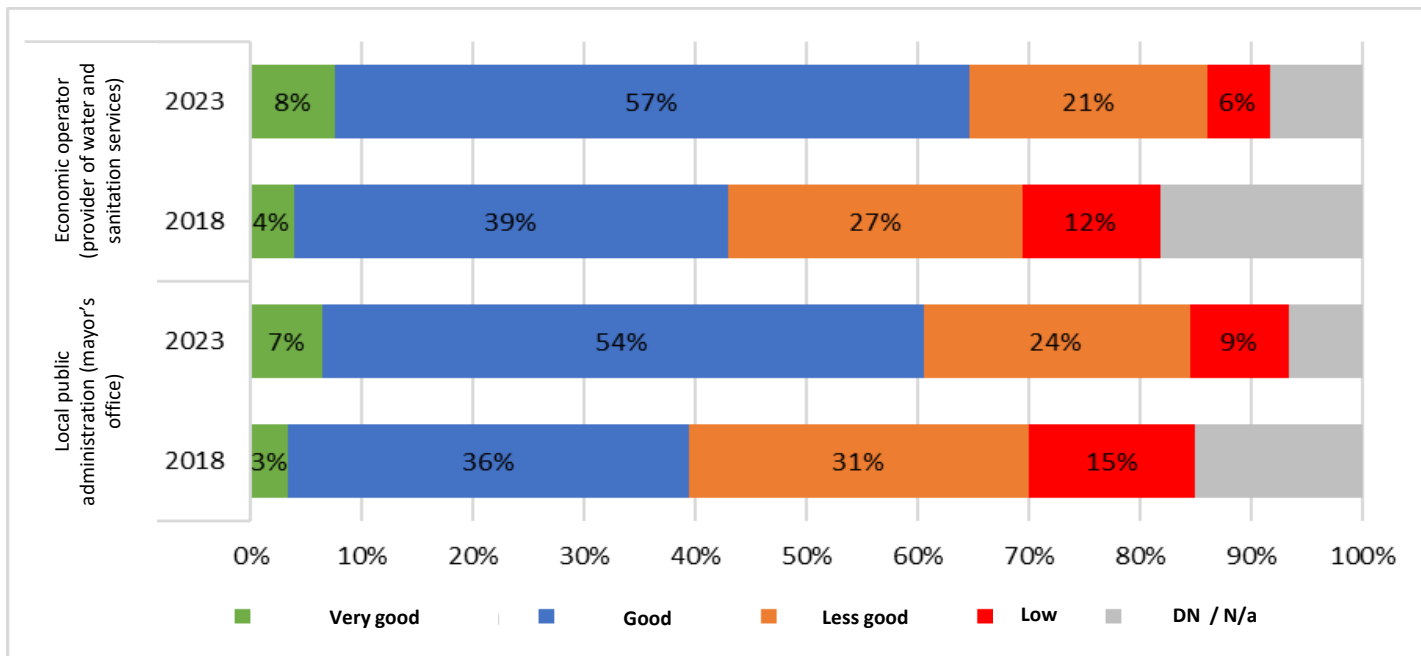




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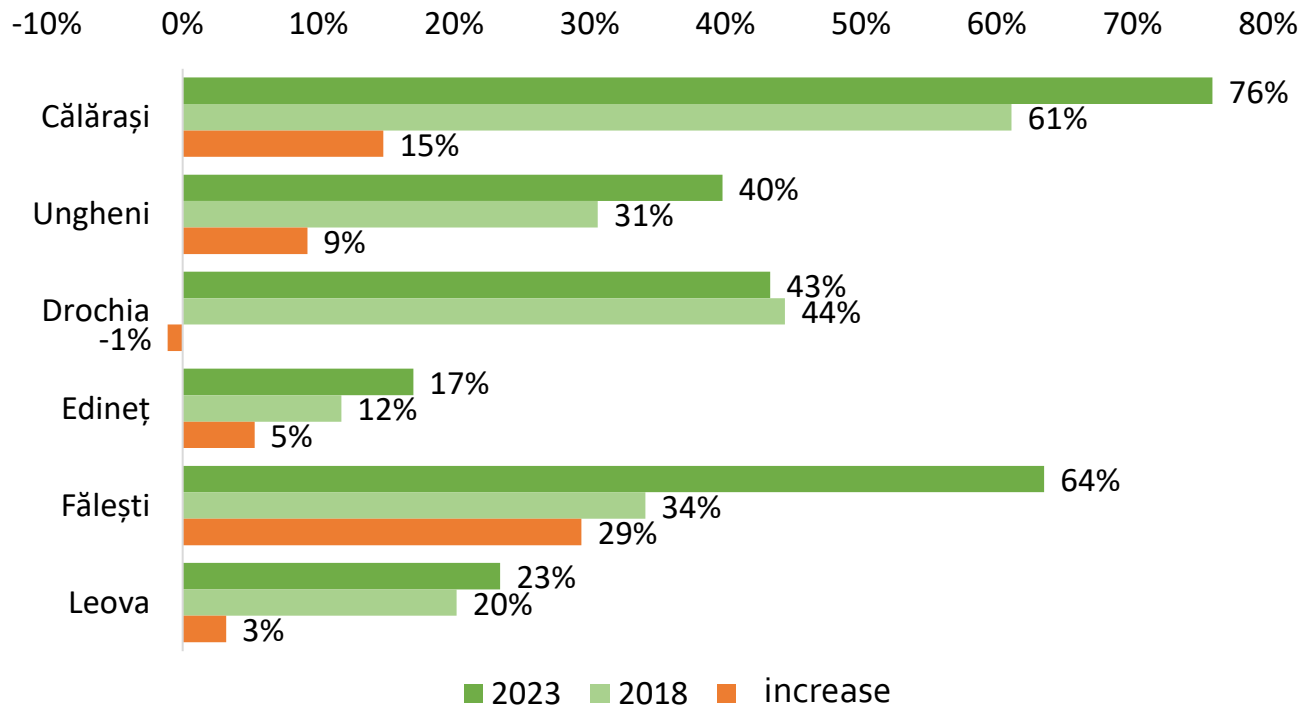




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Connection rate to sanitation network

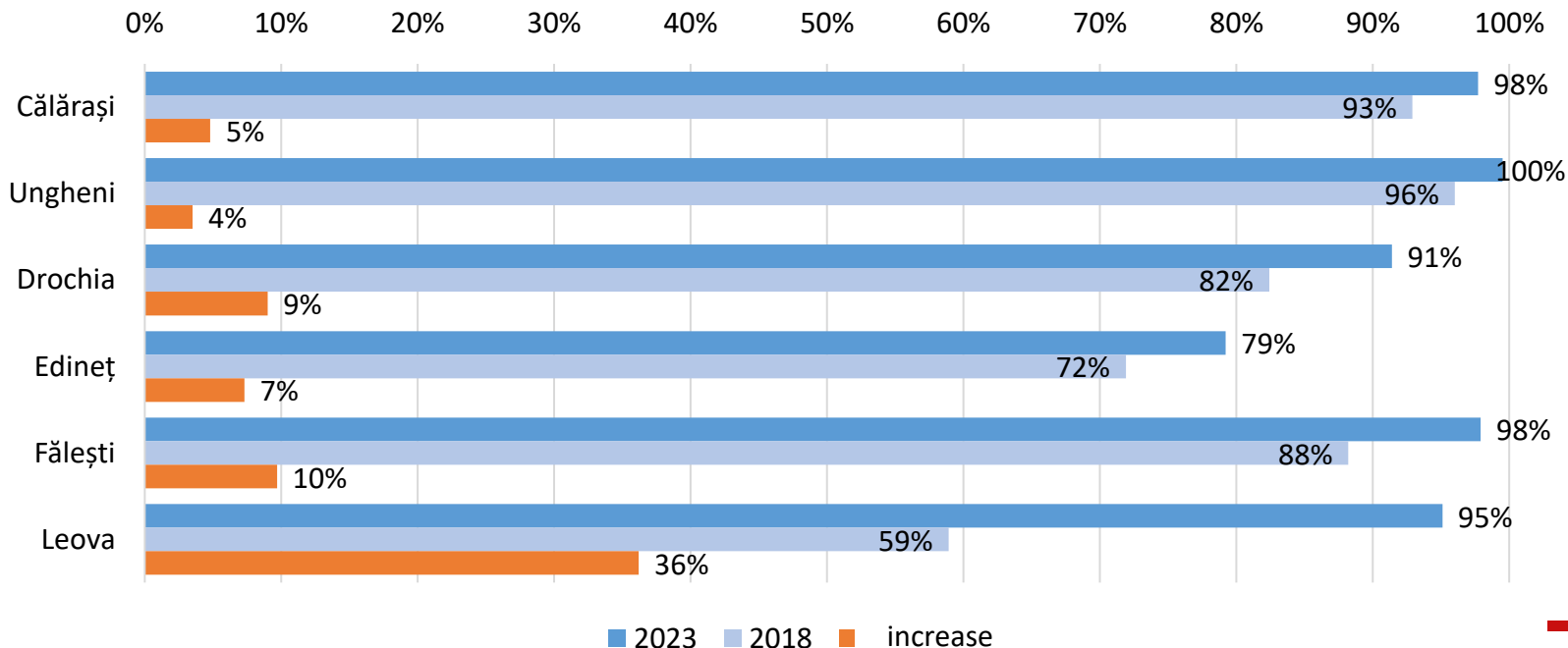




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Connection rate to water supply network

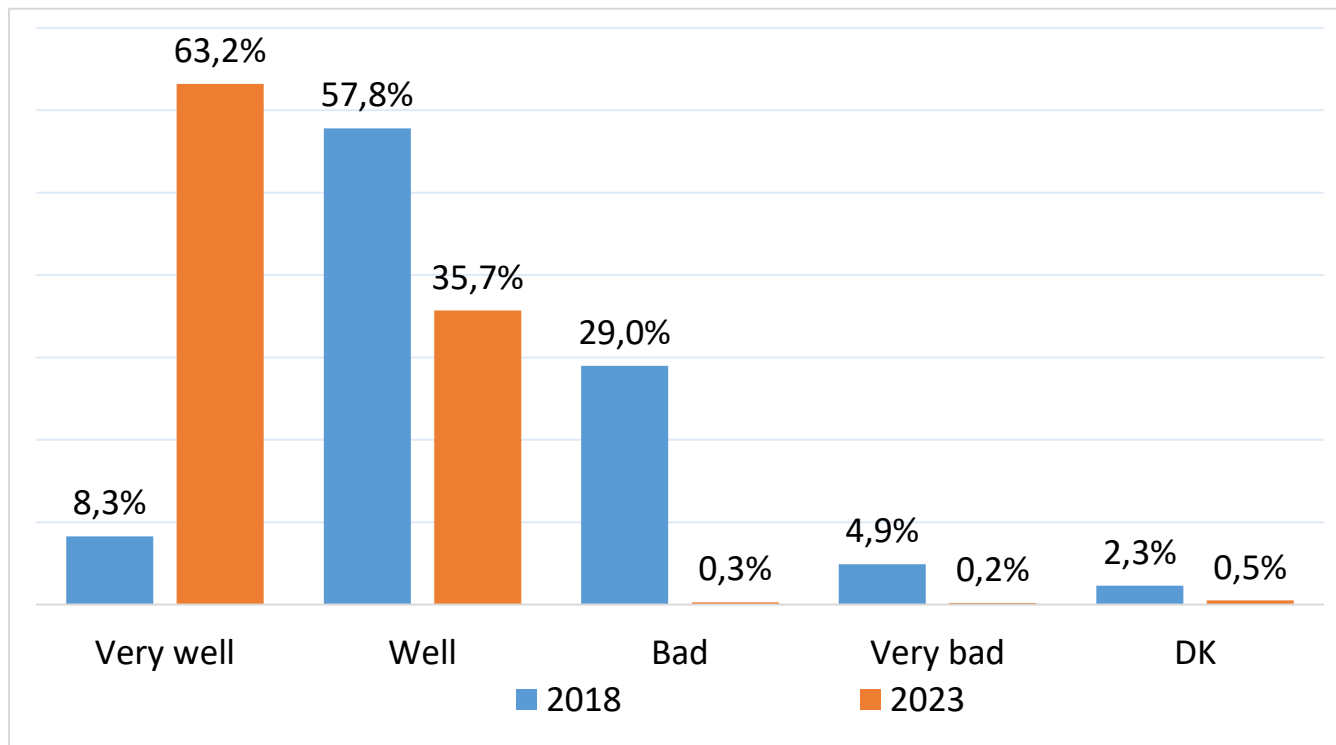




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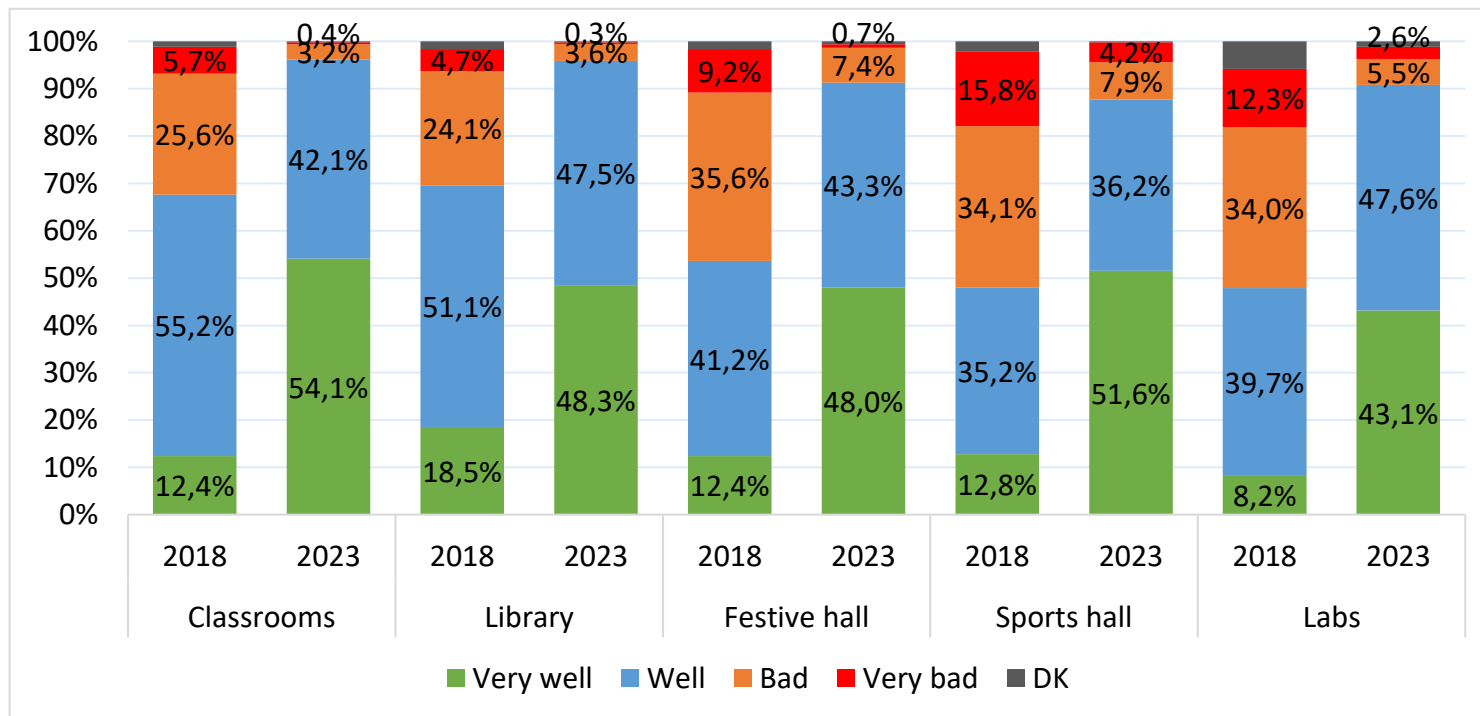




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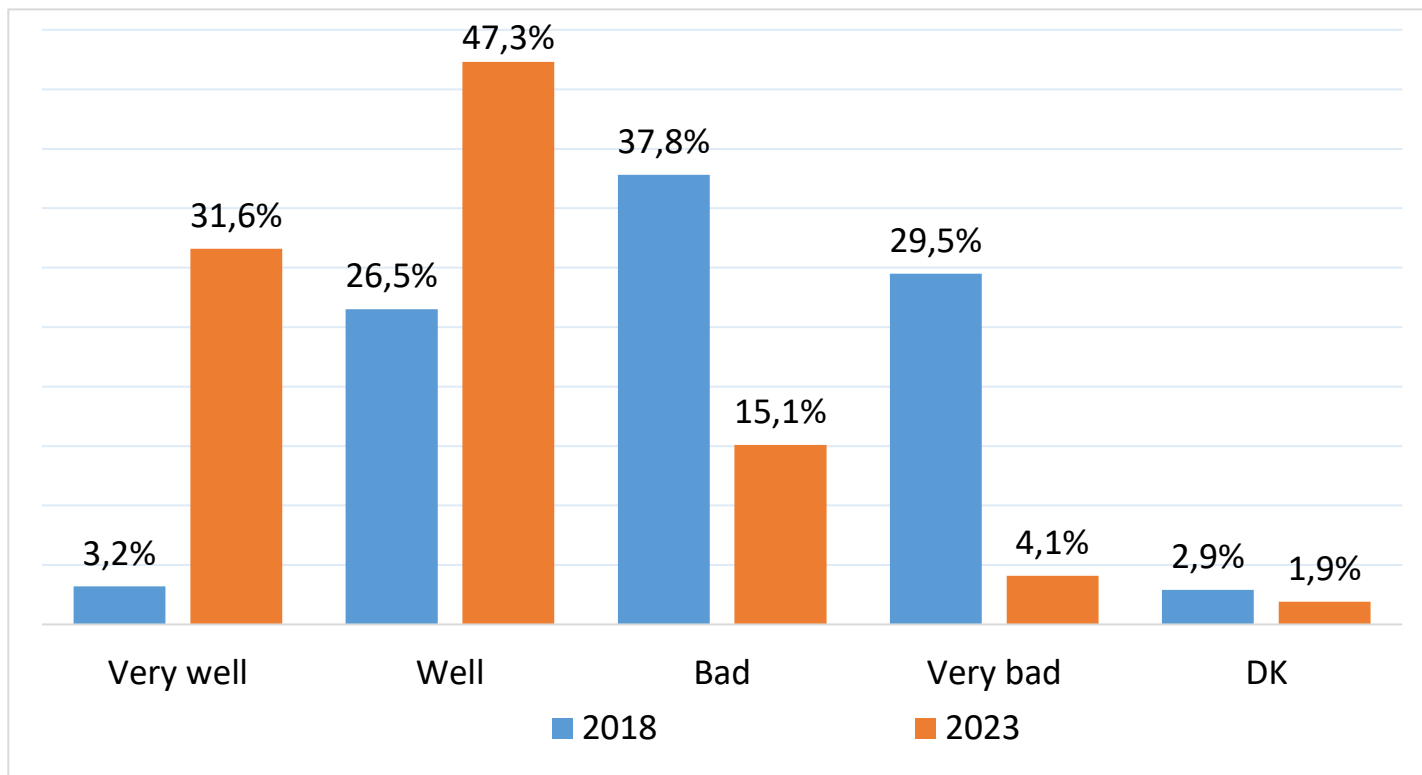




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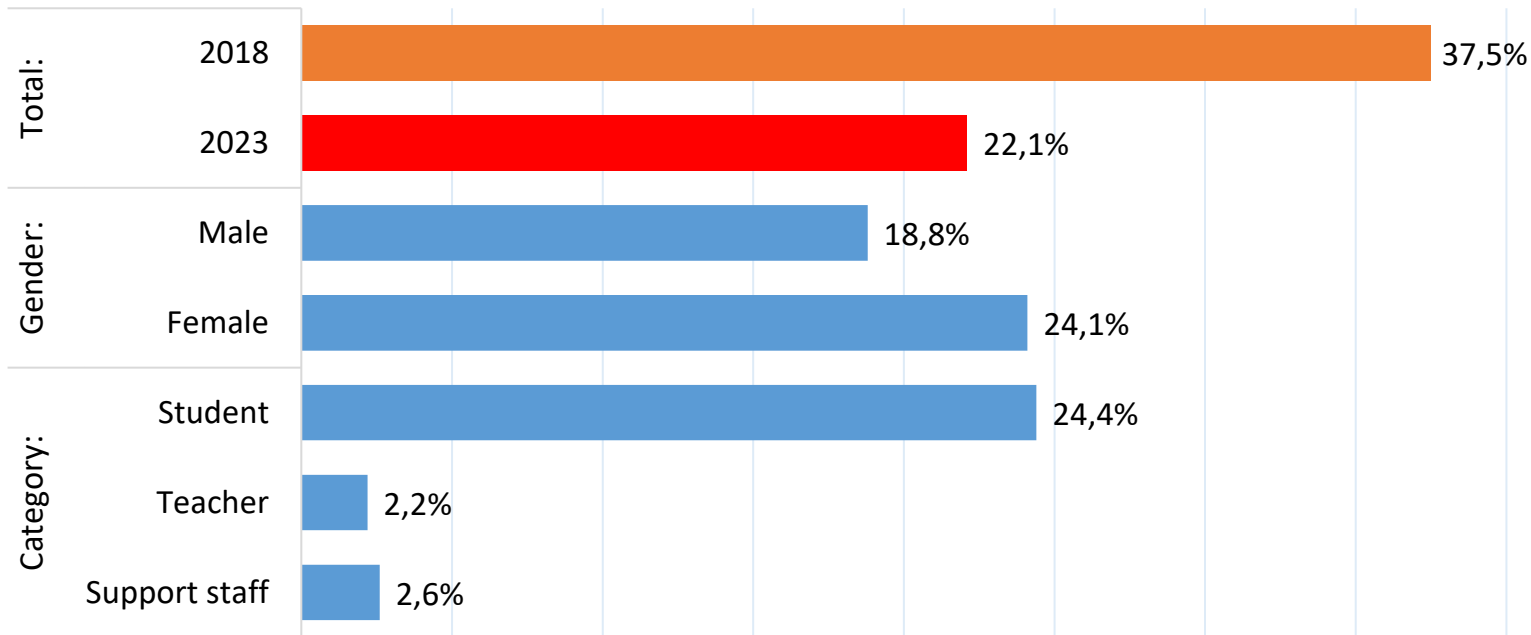




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Questions & Answers



In cooperation with:



MINISTERUL INFRASTRUCTURII
ȘI DEZVOLTĂRII REGIONALE

Thank you for your attention!

'Modernisation of Local Public Services'

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Overview of Ministry of Infrastructure and Regional Development and GIZ cooperation – results and impact



Results and impact of measures implemented in the Development Regions, including the EU-funded Action for infrastructure measures



After the break

Time	Session
12:30	Sustainability of results achieved in cooperation with other project partners
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Sustainability of results achieved in cooperation with other project partners – IPA, TUM, CCI



Engagement and cooperation with civil society.

Results and lessons learnt





Open floor for lessons learnt, recommendations, Q&A

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